

Terms of Use

Provider: Iskena Limited. These Terms govern use of the HoneyForge device and related service. By activating, connecting or using HoneyForge, the Customer agrees to these Terms. HoneyForge is supplied for business use only.

1. The Service

- 1.1. HoneyForge is a cyber deception and detection device that presents decoy systems within the Customer's network. Interaction with a decoy may generate an alert. HoneyForge detects only. It does not prevent, block, remediate or eliminate cyber threats and is not a substitute for the Customer's cybersecurity programme.
- 1.2. The service comprises the physical device, configuration, backend operation, alert generation and forwarding, and support by email or voice call. Acting on alerts, on-site installation, incident response and managed detection are not included.

2. Subscription and Fees

- 2.1. HoneyForge is supplied on a per-device subscription basis. Fees, currency, billing frequency, subscription term and any renewal are set out in the applicable order or invoice. All fees are exclusive of VAT and other applicable taxes, are non-refundable and payable by the due date on the invoice. Iskena may suspend the service for non-payment.

3. The Device

- 3.1. Risk in the physical device passes to the Customer on delivery. Ownership of the physical device passes to the Customer only at the end of the applicable subscription or payment term, provided all amounts due have been paid in full. The device only functions as part of HoneyForge while the subscription is active and the device can connect to the Iskena backend. On expiry or termination, the Customer keeps the device but the service ends and the device may cease to operate.
- 3.2. If the device fails due to a manufacturing defect during an active subscription and not through Customer misuse, damage, tampering or unsuitable power or network conditions, Iskena will use reasonable efforts to repair or replace it, subject to availability. Replacement in any other case may be chargeable.

4. Customer Responsibilities

- 4.1. The Customer is responsible for:
 - 4.1.1. connecting the device to a suitable network port with power and internet access;
 - 4.1.2. providing accurate configuration and contact information;
 - 4.1.3. monitoring, investigating and responding to alerts;
 - 4.1.4. maintaining the systems that receive alerts, including any SIEM, SOC or email platform;
 - 4.1.5. ensuring it has authority to monitor the relevant network and users;
 - 4.1.6. keeping the device physically safe and free from tampering; and
 - 4.1.7. maintaining its own cybersecurity, backup and incident response measures.

Iskena Operations Limited

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5. Acceptable Use

- 5.1. The Customer must use HoneyForge only for lawful internal business security purposes on networks it owns or is authorised to monitor. The Customer must not resell or sublicense HoneyForge, reverse engineer or tamper with the device or backend, disclose information about the device's deception mechanisms, or use HoneyForge in life-critical, safety-critical or similar high-risk environments.

6. Detection Limitations

- 6.1. No cybersecurity product can guarantee complete protection or detection. HoneyForge does not guarantee detection of every attack, intrusion or incident. Its effectiveness depends on placement, network design, connectivity, third-party platforms and the Customer's response processes, all of which are the Customer's responsibility.

7. Privacy and Data

- 7.1. Iskena collects only the information needed to configure, provide and support HoneyForge, including contact details, deployment information and device identifiers. Alerts are forwarded to the Customer's designated platform and are not retained by Iskena as part of normal operation, other than as strictly needed for troubleshooting, security or legal compliance. Once alerts reach the Customer's systems, the Customer is responsible for their handling, retention and protection. Each party will comply with applicable data protection law, including POPIA where relevant.

8. Confidentiality and Intellectual Property

- 8.1. Each party will keep the other's non-public information confidential and use it only for the purposes of these Terms. All intellectual property in HoneyForge, including the device design, software, firmware, backend, deception mechanisms and detection methods, belongs to Iskena. The Customer receives only a limited, non-exclusive, non-transferable right to use HoneyForge during the subscription term.

9. Warranties and Liability

- 9.1. HoneyForge is provided "as is" and "as available". To the fullest extent permitted by law, Iskena excludes all implied warranties and is not liable for cyber-attacks, data breaches, failures to detect, business interruption, loss of profits, loss of data, or any indirect or consequential loss. Iskena's total liability arising out of or relating to HoneyForge will not exceed the subscription fees paid by the Customer for the affected device in the 12 months preceding the claim. Nothing in these Terms excludes liability that cannot lawfully be excluded.

10. Term and Termination

- 10.1. These Terms apply for the subscription term set out in the applicable order. Iskena may suspend or terminate the service immediately for non-payment, material breach, unlawful use or where required by law. On expiry or termination, the Customer's right to use HoneyForge ends, the service and backend access cease, unpaid fees remain payable and provisions that by their nature should survive will do so.

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11. General

11.1. These Terms, together with the applicable order, form the entire agreement for HoneyForge. Iskena may update these Terms from time to time, with updates taking effect on renewal or on continued use after notice. If any provision is unenforceable, the rest remain in force. The Customer may not assign these Terms without Iskena's consent.

12. Governing Law

These Terms are governed by the laws of Ireland, and the parties submit to the non-exclusive jurisdiction of the Irish courts.

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